Digital Home Alarm

SmartLife

Installation Guide

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Careline
COMMUNITY SERVICE

Borough Council of
King's Lynn &
West Norfolk

Welcome to Careline

Thank you for choosing SmartLife. This booklet will guide you through everything you need to know about the installation and features of the unit.
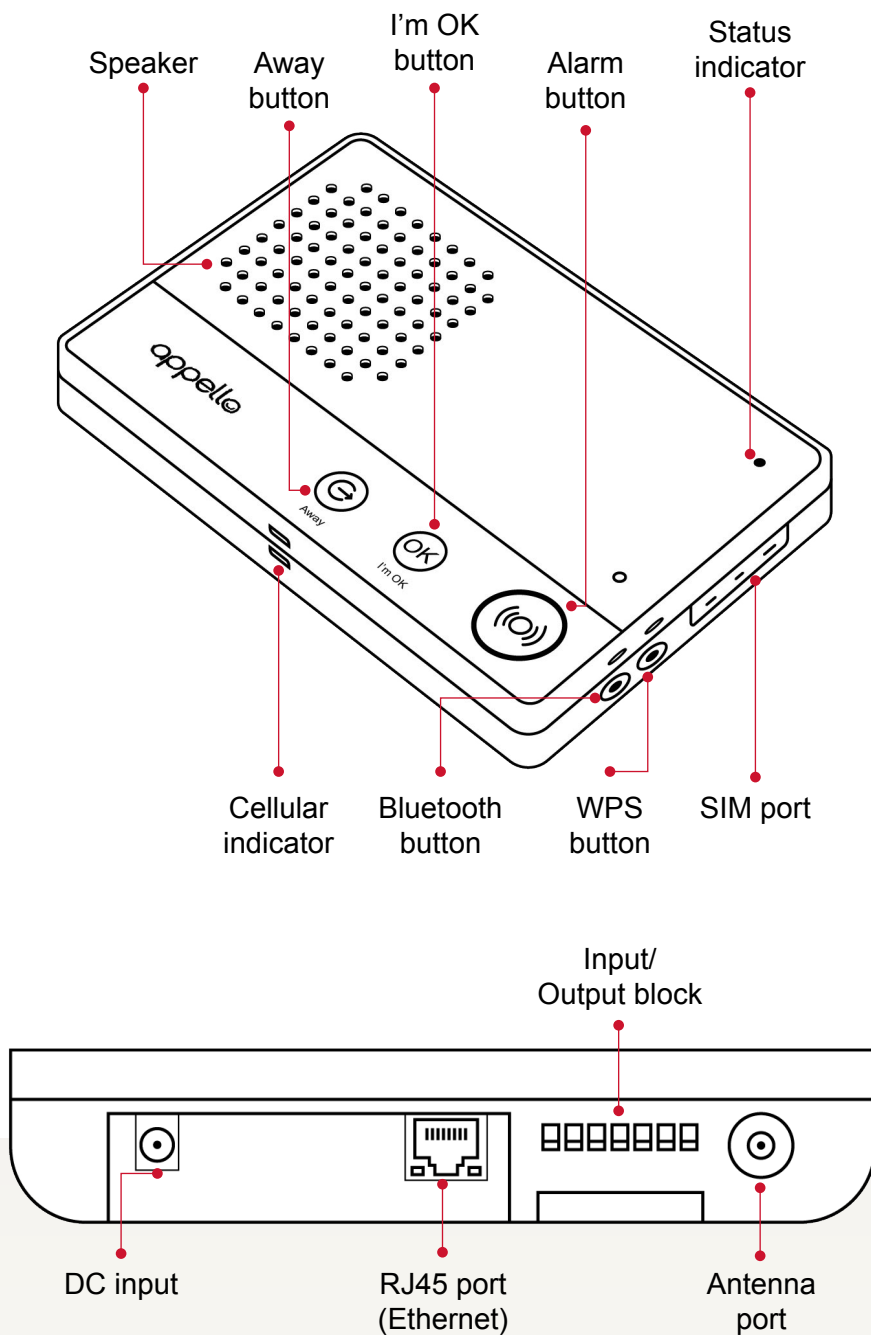
We have tried to make this guide easy to follow but if you do have any questions, please contact us on 01553 616200, where one of the team will be happy to assist.

In the box

Included within your SmartLife package you will find:

1. SmartLife unit

2. Power supply

3. Pendant

Speaker   Away   I'm OK   Alarm   Status
           button   button   button   indicator

appello

Away

OK
I'm OK

Cellular   Bluetooth   WPS   SIM port
indicator   button   button

Input/
Output block

DC input   RJ45 port   Antenna
            (Ethernet)   port

LED Indicators

SmartLife will provide notifications on it's status via the LED lights/indicators. These will differ depending on if the unit is operating via mains or battery power:

Cellular LED

Away LED

I'm OK LED

Alarm LED

Status LED
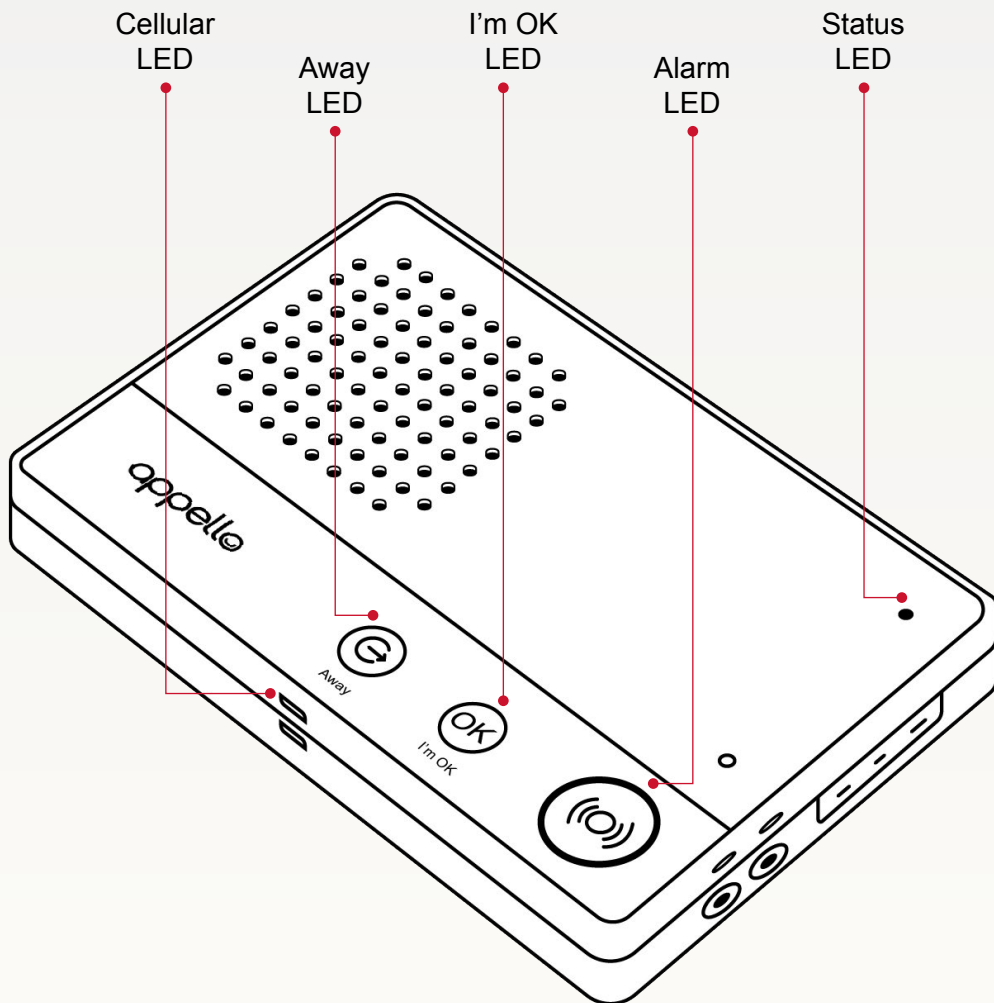
Cellular LED	Mains Power	Battery Power
Green	Strong signal	Off
Blue	Good signal	
Red	Poor signal	
White	No SIM/Connection	
Flashing White	Invalid SIM card (PIN/PUK locked)	

Alarm LED	Mains Power	Battery Power
Standby	On	Flashing
Alarm in progress	Flashing	

Away LED	Mains Power	Battery Power
Home mode	Off	Off
Away mode	On	

I'm OK LED	Mains Power	Battery Power
Standby	On	Off
Registration mode	Flashing	

Status LED	Mains Power	Battery Power
Standby	Green	Off
No external connection	Red flashing	
Reduction in radio range	Red/Green flashing	
Software update in progress	Blue flashing	
Low battery	Flashing	

Getting Started

SmartLife uses a locking 12V power adaptor to provide mains power to the device. This also acts as a charger for the supplied 'lithium-ion' battery.

The battery acts as a 24 hour back-up in the event of a power cut.

Step 1
Power

The power cable connection has enhanced locking pins to ensure that it isn't accidentally disconnected. This needs to be correctly inserted to power SmartLife.

To plug in the power cable, take note of the locking pins and locators on the DC port and insert the connector. Then rotate the connector 90° to lock.

Then insert the plug into the wall socket.

Step 2
Cellular Connection

Check signal strength by looking at the colour of the cellular LED light and refer to the table on page 5.
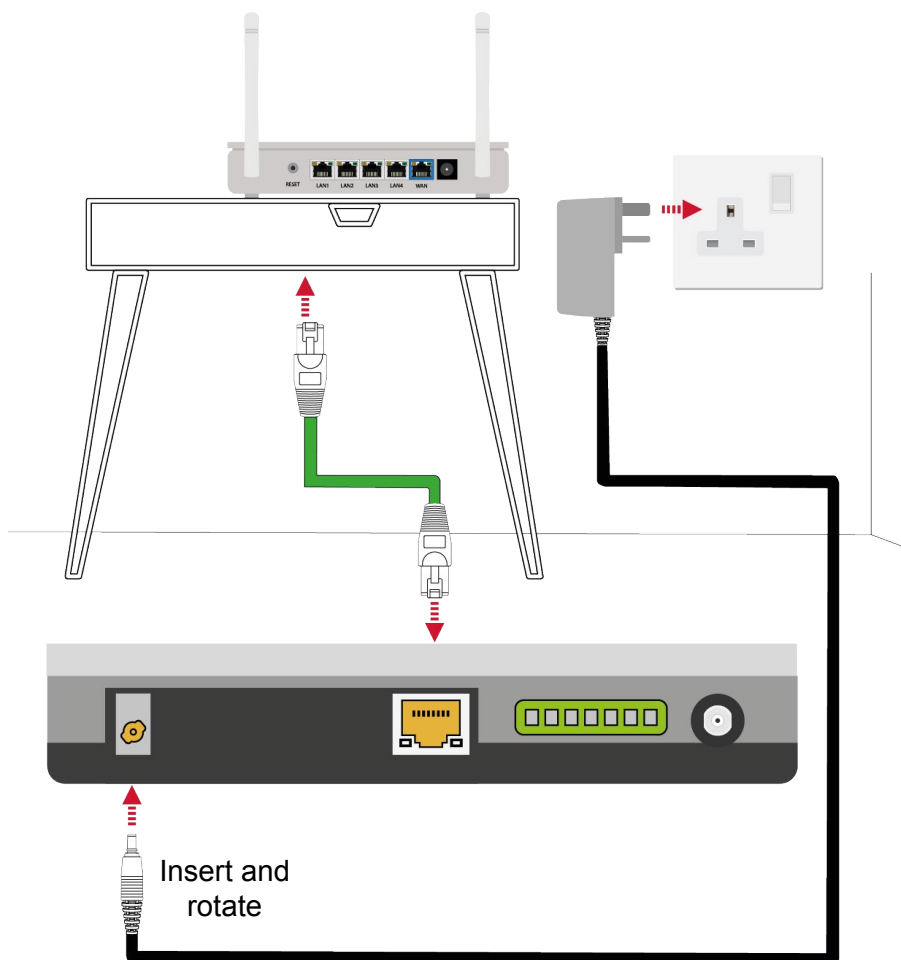
Step 3
Connecting to WIFI

1. Press WPS button your router
2. Press WPS button on SmartLife Unit
3. The SmartLife Unit will state 'WPS connected successfully'

Step 4
Connecting to Ethernet

Optionally, you can connect the SmartLife to your router using an Ethernet cable (not provided).

Insert and rotate

Please Note:
If multiple connection methods are set-up, SmartLife will attempt to use the next connection method in the chain to place a call, in the event that a primary connection loses signal. The prioritisation of connection methods is

1. WIFI

2. SIM

3. Ethernet (Broadband)

Connecting Pendants and Devices

SmartLife can connect with up to 16 wireless triggers from Appello, Cair and Tunstall.

To connect a device:

Step 1
Enter registration mode
Press and hold the "I'm OK" button for 5~10 seconds. On release you will hear the prompt 'registration mode active'.

Step 2
Pairing
Press the activation button on the pendant / device you wish to connect. You will hear the voice prompt 'new trigger detected'. If the device is already connected to SmartLife you will hear the prompt 'previously registered trigger detected'.

Step 3
End registration mode
Press and hold the "I'm OK" button for 5~10 seconds. On release you will hear the prompt 'registration mode ended'. The device will now be paired with the SmartLife unit.

Step 4
Range testing
Test the range of your pendant in different locations around your home and garden. This will generate a call through to the monitoring centre - so you will need to tell them that you are testing the pendant.

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